

# LAR 2024-25 Strategic Plan

LAREDO ASSOCIATION OF REALTORS®



**Consumer Outreach** 



## **Member Engagement** & Services



Be the valued resource for professional development to

Promote a culture of knowledge and engagement in the political process that demonstrates value to our industry and consumers.

### Strategic Goals:

- Promote the significance and relevance of the REALTOR® role in all advocacy efforts (political, legislative, and TREPAC.)
- Foster an organizational culture that recognizes the benefits of advocacy and actively communicate the reasons why REALTORS® should value and engage in it.
- Actively communicate our public policy positions with elected officials.

Be the trusted voice and the resource on real estate in the community we serve.

#### Strategic Goals:

- Explore opportunities to communicate with consumers on the value of REALTOR® advocacy efforts.
- Promote the LAR and REALTOR® brands through communication on real estate issues and market statistics.
- Use third-party survey data to communicate and promote the value of buyer representation and the role of the REALTOR®.
- Utilize sharable materials promoting the benefits of working with a REALTOR® and the process of a real estate transaction.
- Adopt a proactive approach in messaging to counteract negative perceptions about the real estate industry.
- Identify initiatives for community outreach and the contributions made through the support and involvement of RFALTORS®.
- Enhance the image of the REALTOR® by effectively communicating the story of the role and value of a REALTOR®
- Promote Fair Housing as an important initiative that supports the industry's diversity and inclusionary efforts.

Enhance our relationship with members through trust, value and communication and create a member experience which enhances the benefit and relevance of engagement.

#### Strategic Goals:

- Promote the unity, diversity and member-focused approach of the LAR Board of Directors. Focus on re-establishing trust with members through transparency and communication of goals and actions.
- Communicate with members about the core values and services offered by the association beyond MLS.
- Develop best practices for optimal information and communication delivery to members.
- Promote a culture that values and encourages member involvement through communication of the value of involvement.
- Personalize the experience for member involvement and showcase effective testimonials.
- Create and utilize a Broker Circle/Forum for quarterly meetings and increase the number of general membership meetings and social activities to enhance awareness and knowledge of member programs and resources.
- Maximize member engagement by diversifying the scheduling of resources, events, and educational opportunities to ensure broader accessibility and participation.
- Utilize an Ambassador program for member outreach.
- Communicate the use, value and priorities of the strategic plan to members.
- Focus on effectively training members on the transition to and use to the association's new MLS platform.
- Monitor on-going industry litigation and the impact it could have on the association, the MLS and brokerages.
- Show value to Affiliates for the support and involvement they provide to the Association.
- Enhance the volume, frequency, and guality of communication with members.
- Examine use of business and community entities for collaboration and partnerships.
- Promote availability and use of member services offered through Texas REALTORS®.
- Explore opportunities for new staff positions to expand services offered to members.

# Strategic Goals:

enhance member success.

**Our Mission:** The Laredo Association of REALTORS® promotes the value of using a REALTOR®, advocates for private property rights and promotes high ethical standards.

- Offer focused training on the duties, responsibilities, and professional standards expected of REALTORS®.
- Prepare future leaders with the necessary skills for successful transition into future leadership positions.
- Increase broadcast delivery of educational opportunities.
- Promote and provide education on technological advancements in the industry that can be integrated into members' professional toolkit.
- Expand subject matter variety of educational offerings to members to enhance professionalism and reduce risks for members engaging in real estate specialty areas.
- Partner with brokers to effectively communicate with and educate their agents.
- Be forward-thinking and engaged in industry challenges and opportunities that LAR can impact.
- Embrace diversity, equity and inclusion programming in the delivery of program content.